City of Northfield Strategic Plan Summary 2018-2020 (baseline values starting in January 2018 unless otherwise noted) Items with strikethroughs suggest to be remove. Yellow highlights are text to add.

STRATEGIC	DESIRED	KEY OUTCOME	TARGET	STRATEGIC	
PRIORITY	OUTCOME	INDICATOR		INITIATIVES	
ECONOMIC DEVELOPMENT A Community That's Economically Thriving	Expanded commercial & industrial tax base	- Commercial EMV - Industrial EMV - Commercial and Industrial permit values - Commercial and Industrial permit values per acre	Commercial and industrial tax value increased by \$10% by 12/2020. Commercial and industrial construction permit value increased 10% by 12/2020.	a) Comprehensive Redeve Plan b) Business Expansion Plan c) New Growth Plan-expan areas d) Develop tourism strateg e) Downtown revitalizatio f) Riverfront expansion pla	n nsion gy n plan
	Enhanced Tourism	- Lodging and sales tax - Events attendance -Pull factors	Increase lodging tax by 87%.		
	Expanded downtown	Downtown sq. ft.	Add 77,000 add'l sq. ft.		
AFFORDABLE HOUSING	Grow & maintain affordable housing	Affordable units* Workforce units*	Inc. 40 total units by 2020	a)Koester Court Preservation b)Revise res. rehab prog. for income-eligible homeowners c)Barrier removal strategy-aff. hsg. d) Develop Senior Housing Plan	or
A Community Where Everyone Can Afford to Live	More senior units	Senior unit inventory	Inc. 16 new affordable senior units.		
	Expanded supportive & emergency housing	Supportive & emergency housing units	Inc. 8 new units	e) Expand spring creek townhomes f) Workforce housing strategy	
INFRASTRUCTURE A Community Where Infrastructure Supports Its Objectives	Improved infrastructure systems	-System inicators: PCI, breaks, backups, etc. System indicators for pavement and stormwater.	- Targeted improvements achieved-each system - Studies completed by December 2020	a) Update Pavement Mgm b) Create Stormwater Mair Plan c) Update pedestrian/bike, trails plan d) Flood mitigation and res study	ntenance parks &
	Resolution of major facility projects	Project timelines-each project	-Fire Station- 1/1/19 -Liquor Store- 12/31/2020 Site selection analysis by 12/31/2020 -Arena, build/no-6/1/18	e) Coordinate Fire S project f) Plan & develop new Liqu g)Coord. decision process	Station Lor Store
	Increased satisfaction with high speed internet	Internet speed measurements	=/> 20% increase in citizen satisfaction with internet services by December 2021	h) Develop commu internet plan	nity
DIVERSITY, EQUITY, INCLUSION A Community that Welcomes Everyone	Increased transit options for all	-Existing routes -Surveys - Ridership	#new routes for underserved new rides created	a)Develop equitable service plan b)Develop and implement equity action plan c) Develop a recruitment p volunteers, board/commembers, interns	the GARE

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	Staff and volunteers reflect community	Staffing statistics	Work toward increasing from 3.7% to 11.2% by 2020 for Boards & Commissions. Work toward increasing from 3.0% to 10% by 2020 for employees.	d) Implement recruitment, hiring and retention plan for City staff positions	
	Improved access to City services for all demographics	-Surveys -Access statistics	»/> 75% of targeted access improvements met Establish baseline metrics for city service access by December 2020 and work toward improvement.		
OPERATIONAL EFFECTIVENESS A Community with a Government that Works	Adequate staff to meet demands	Staff analysis	Approved targets are met. Approved staffing targets determined and progress towards meeting them by December 2021.	a)Dev. operating effectiveness plan Conduct staffing analysis for at leas one department per year. b) Eval-comp. training programs b) Offer staff training and support c) Establish integrated work plan d) Develop Council/Staff relationshi trust-building process/plan e) Community Engagement Plan f) Update Communication Plan	
	Improved respect/trust-internal	Council/staff survey	=/>80% see improvement Equal to or Greater than 90% of staff and council feel trusted and respected by December 2021.		
	Improved external communication	-Survey staff <mark>stakeholders</mark> -Fee dback mechanisms	=/>75% of stakeholders are satisfied with the communication the city provides-by December 2021meets or exceeds		
CLIMATE CHANGE IMPACTS A Community that's Resilient and	A clear vision for climate action	Climate Action Plan(CAP) development timeline	imeline and resiliency strategies. 2019 which includes carbon program b)Develop/c c) Compreh	a) Climate communication/outreach program b)Develop/deploy awareness survey c) Comprehensive Stormwater Plan d) Develop and implement CAP	
Sustainable	An economy resilient to energy & environment impacts	-Climate benchmarks	Meet CAP targets		
	Reduced net carbon emissions	Carbon emissions.	Carbon neutral city by Baseline emissions for City Operations and community by June 2019.		
TD C': (N :1C 11			Annual emissions tracking report at end of each year.		

*For City of Northfield purposes we are using the following definitions: Affordable Housing - housing available at 30% of income for persons making less than 80% of area median income (AMI). Workforce Housing - is housing available at 30%of income for persons making less than 115% of area median income. Note that AMI varies based on size of household.