City of Northfield Strategic Plan Summary 2018-2020

STRATEGIC PRIORITY	DESIRED OUTCOME	KEY OUTCOME INDICATOR	TARGET	STRATEGIC INITIATIVES
ECONOMIC DEVELOPMENT	Expanded commercial & industrial tax base	- Commercial EMV - Industrial EMV	- Commercial and industrial tax value increased \$ by 12/2020	a) Comprehensive Redevelopment b) Business Expansion c) New Growth Plan-expansion d) Develop tourism strategy e) Downtown revitalization f) Riverfront expansion
A Community That's Economically Thriving	Enhanced Tourism	- Lodging and sales tax - Events attendance -Pull factors	- Inc lodging tax - Inc sales tax- non-NF - Inc. targeted Pull Factors	
	Expanded downtown	Downtown sq. ft.	add'l sq. ft.	
AFFORDABLE HOUSING	Grow & maintain affordable housing	Affordable units Workforce units	total units by 2020	a) Koester Court Preservation b) Revise res. rehab prog. for income-eligible homeowners c) Barrier removal strategy-aff. hsg. d) Develop Senior Housing Plan e) Develop Southbridge property f) Workforce housing strategy
A Community Where Everyone Can Afford to Live	More senior units	Senior unit inventory	new affordable senior units	
	Expanded supportive & emergency housing	Supportive & emergency hsg units	new units	
INFRASTRUCTURE	Improved infrastructure systems	- System indicators-PCI, breaks, back-ups, etc.	- Targeted improvements achieved-each system	a) Coordinate Fire Station project b) Plan & develop new Liquor Store c) Coord. decision process-Arena d) Develop community internet strategy e) Update Pavement Mgmt. System f) Create Stormwater Mtce Plan g) Update pedestrian/bike, parks & trails plan
A Community Where Infrastructure Supports Its Objectives	Resolution of major facility projects	Project timelines-each project	-Fire Station- 1/1/19 -Liquor Store- 1/1/18 -Arena, next steps-6/1/18	
	Increased satisfaction with high speed internet	Internet speed measurements	=/> 20% increase in citizen satisfaction with internet services	
DIVERSITY, EQUITY, INCLUSION	Increased transit options for all	-Existing routes -Surveys -ridership	#new routes for underservednew rides created	a) Develop equitable service access strategy b) Develop and implement the Racial Equity Action Plan c) Develop a recruitment strategy for volunteers, board/commission members, interns d) Implement recruitment, hiring and retention plan for City staff positions
A Community that Welcomes Everyone	Staff and volunteers reflect community	Staffing statistics	Increase from to by 2020	
	Improved access to City services for all demographics	-Surveys -Access statistics	=/> 75% of targeted access improvements met	
OPERATIONAL EFFECTIVENESS	Adequate staff to meet demands	Staffing analyses	Approved targets met	a) Dev. operating effectiveness b) Eval comp. training programs c) Establish integrated work plan d) Develop Council/Staff relationship trust-building process e) Community Engagement Plan f) Communication Plan
A Community with a Government that Works	Improved respect/trust-internal	Council/staff survey	=/>80% see improvement	
	Improved external communication	-Survey -Feedback mechanisms	=/>75% of stakeholders say meets or exceeds	
CLIMATE CHANGE IMPACTS	A clear vision for climate action	CAP development timeline	Adopted CAP	a) Climate communication/outreach program b)Develop/deploy awareness survey c) Comprehensive Stormwater Plan d) Develop and implement CAP
A Community that's Resilient and Sustainable	An economy resilient to energy & environment impacts	-Flood damage -Climate benchmarks	Meet CAP targets	
	Reduced net carbon emissions	Carbon measurements	Carbon neutral city by	