

NEC Satisfaction Survey Results

June 2017

Survey initiated March 2017

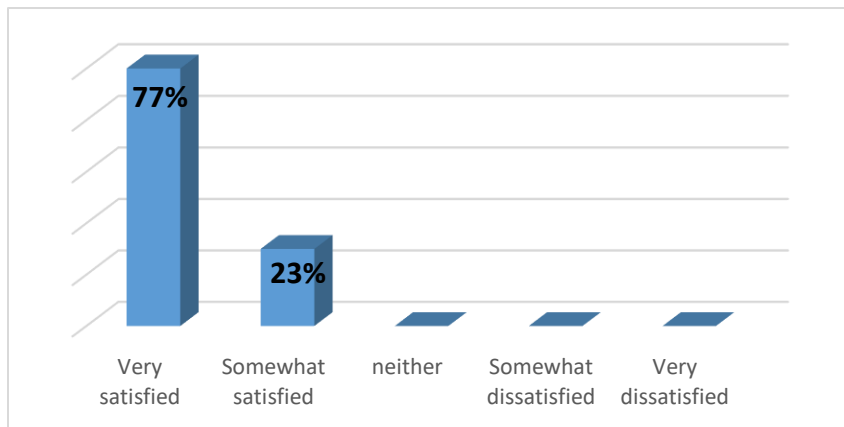
Total Responses: 14

Question 1: How likely is it that you would recommend the NEC to a friend or colleague?

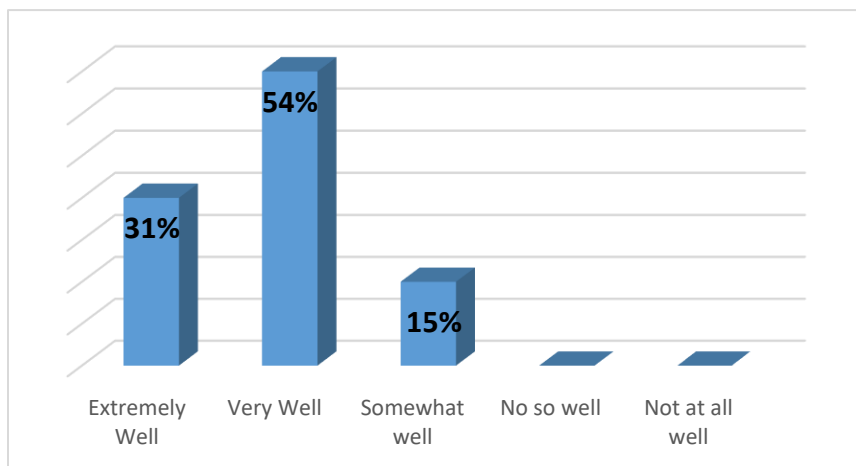
Measured on a scale from 1 to 5 with 1 being "Not at all likely" and 5 being "Extremely likely"

Average result: 4.58

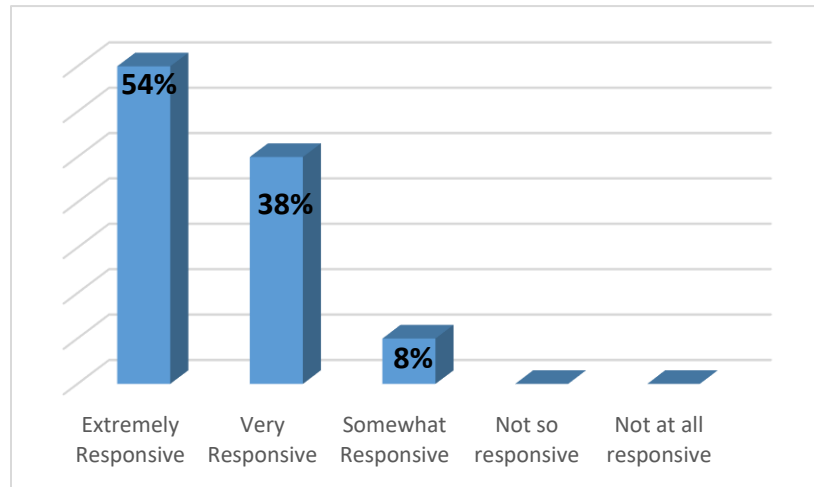
Question 2: Overall, how satisfied or dissatisfied are you with services provided by the NEC?



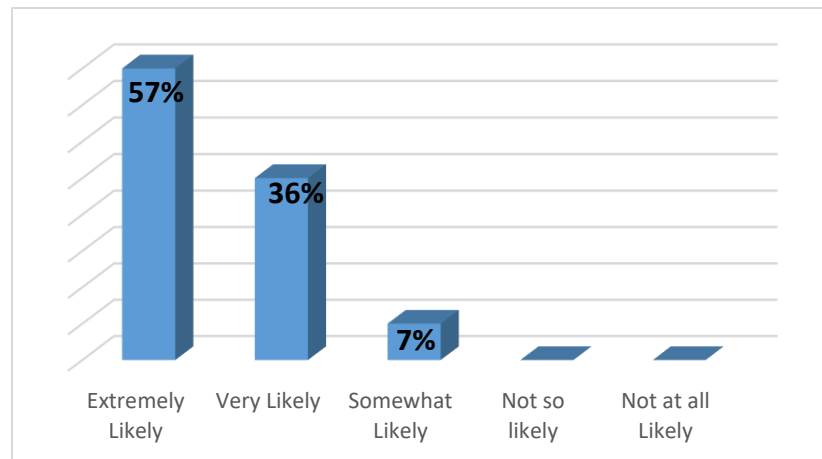
Question 3: How well did our services meet your business needs?



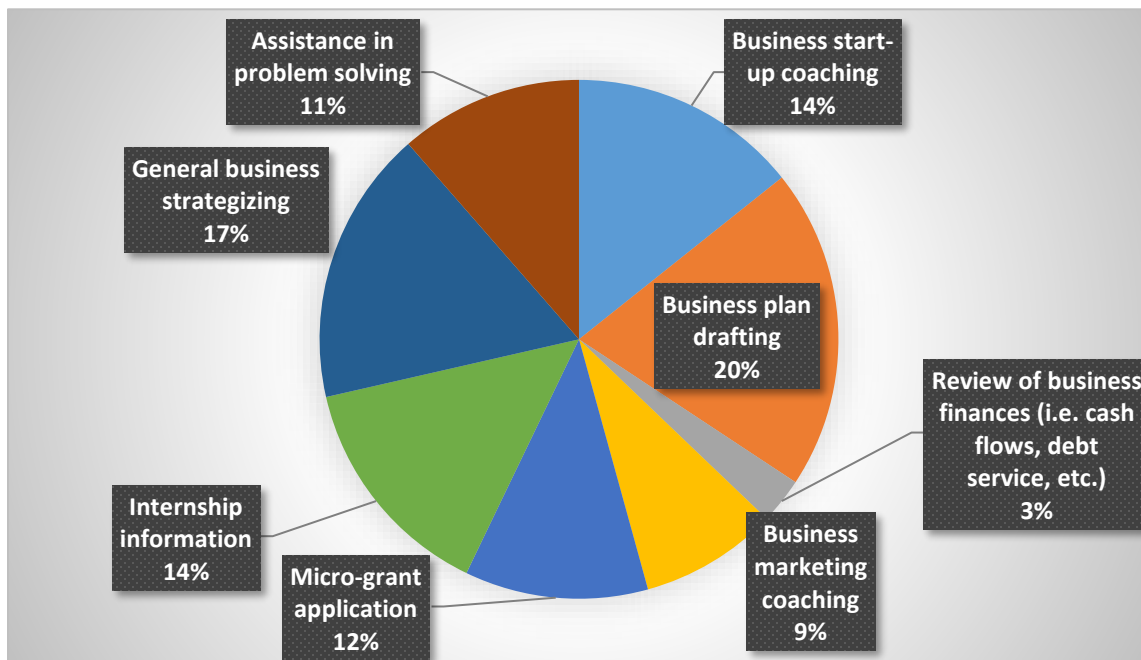
Question 4: How responsive have we been in assisting your business needs?



Question 5: How likely are you to utilize the NEC again?



Question 6: What was the reasoning for using NEC services? Select all that apply.

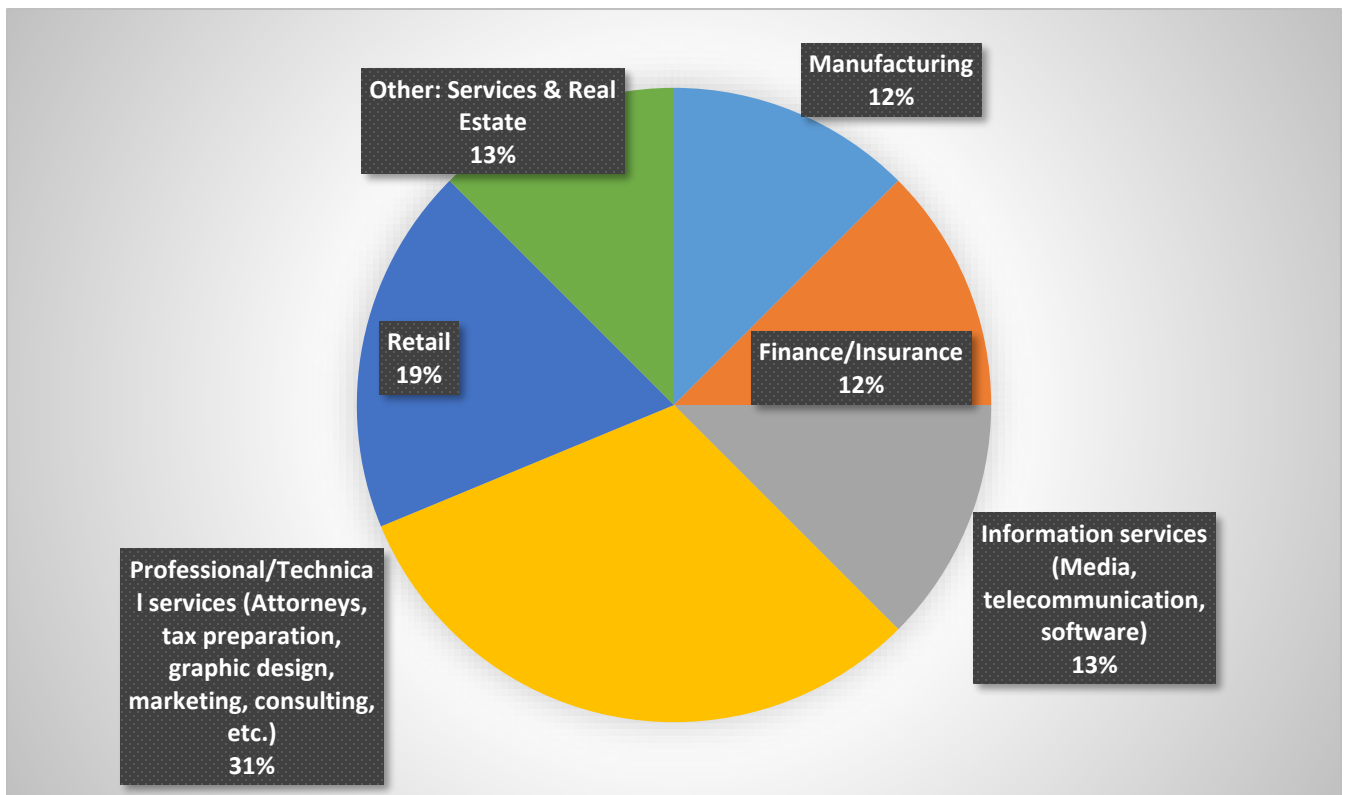


Question 7: Did the NEC put you in contact with local resources to assist with developing your business?

Yes: 85%

No: 15%

Question 8: How do you define your business? Select all that apply.



Question 9: Do you have any other comments, questions, or concerns?

I have been a presenter at a few seminars that were held at the NEC and I think it is an extremely valuable resource for all businesses - new and established. I have always had good discussion with the people in attendance and always left the seminar feeling good about how it went. I think this is because of the knowledge and prior experiences that the people have had with the NEC. Keep up the good work!

I enjoy the lunch & learn programs. It would be nice if we had a little bigger space so everyone could be at a table. It is hard to take notes & eat lunch without a table.

We need this service! I also like the classes/speakers that are offered.