



2026 Northfield, MN Community Survey Non-Random Tabular Data

Presented to the City of
Northfield, Minnesota

March 2026



Q1. OVERALL SATISFACTION. Major categories of services provided by the City of Northfield are listed below. Please rate each item listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of police services	13.2%	38.2%	26.3%	7.9%	3.9%	10.5%
Q1-2. Overall quality of City parks	2.6%	50.0%	25.0%	17.1%	1.3%	3.9%
Q1-3. Overall maintenance of City streets	2.6%	7.9%	6.6%	31.6%	51.3%	0.0%
Q1-4. Overall quality of City water utilities & services	1.3%	19.7%	38.2%	15.8%	18.4%	6.6%
Q1-5. Overall quality of City sewer services	2.6%	27.6%	48.7%	9.2%	3.9%	7.9%
Q1-6. Overall effectiveness of City management of stormwater runoff	3.9%	25.0%	38.2%	19.7%	7.9%	5.3%
Q1-7. Overall enforcement of City codes & ordinances	2.6%	14.5%	30.3%	25.0%	17.1%	10.5%
Q1-8. Overall quality of customer services you receive from City employees	5.3%	22.4%	31.6%	25.0%	9.2%	6.6%
Q1-9. Overall effectiveness of City communication with the public	2.6%	5.3%	11.8%	34.2%	43.4%	2.6%
Q1-10. Overall effectiveness of City economic development efforts	1.3%	5.3%	6.6%	15.8%	65.8%	5.3%

WITHOUT "DON'T KNOW"

Q1. OVERALL SATISFACTION. Major categories of services provided by the City of Northfield are listed below. Please rate each item listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of police services	14.7%	42.6%	29.4%	8.8%	4.4%
Q1-2. Overall quality of City parks	2.7%	52.1%	26.0%	17.8%	1.4%
Q1-3. Overall maintenance of City streets	2.6%	7.9%	6.6%	31.6%	51.3%
Q1-4. Overall quality of City water utilities & services	1.4%	21.1%	40.8%	16.9%	19.7%
Q1-5. Overall quality of City sewer services	2.9%	30.0%	52.9%	10.0%	4.3%
Q1-6. Overall effectiveness of City management of stormwater runoff	4.2%	26.4%	40.3%	20.8%	8.3%
Q1-7. Overall enforcement of City codes & ordinances	2.9%	16.2%	33.8%	27.9%	19.1%
Q1-8. Overall quality of customer services you receive from City employees	5.6%	23.9%	33.8%	26.8%	9.9%
Q1-9. Overall effectiveness of City communication with the public	2.7%	5.4%	12.2%	35.1%	44.6%
Q1-10. Overall effectiveness of City economic development efforts	1.4%	5.6%	6.9%	16.7%	69.4%

Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q2. Top choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	2	2.6 %
Overall quality of City parks	1	1.3 %
Overall maintenance of City streets	20	26.3 %
Overall quality of City water utilities & services	7	9.2 %
Overall quality of City sewer services	1	1.3 %
Overall effectiveness of City management of stormwater runoff	2	2.6 %
Overall enforcement of City codes & ordinances	4	5.3 %
Overall quality of customer services you receive from City employees	1	1.3 %
Overall effectiveness of City communication with the public	6	7.9 %
Overall effectiveness of City economic development efforts	28	36.8 %
None chosen	4	5.3 %
Total	76	100.0 %

Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q2. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	1	1.3 %
Overall quality of City parks	3	3.9 %
Overall maintenance of City streets	16	21.1 %
Overall quality of City water utilities & services	5	6.6 %
Overall quality of City sewer services	1	1.3 %
Overall effectiveness of City management of stormwater runoff	1	1.3 %
Overall enforcement of City codes & ordinances	7	9.2 %
Overall quality of customer services you receive from City employees	1	1.3 %
Overall effectiveness of City communication with the public	21	27.6 %
Overall effectiveness of City economic development efforts	15	19.7 %
None chosen	5	6.6 %
Total	76	100.0 %

Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q2. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	3	3.9 %
Overall quality of City parks	6	7.9 %
Overall maintenance of City streets	9	11.8 %
Overall quality of City water utilities & services	8	10.5 %
Overall quality of City sewer services	3	3.9 %
Overall effectiveness of City management of stormwater runoff	3	3.9 %
Overall enforcement of City codes & ordinances	7	9.2 %
Overall quality of customer services you receive from City employees	6	7.9 %
Overall effectiveness of City communication with the public	14	18.4 %
Overall effectiveness of City economic development efforts	12	15.8 %
None chosen	5	6.6 %
Total	76	100.0 %

SUM OF TOP 3 CHOICES

Q2. Which THREE of the items listed in Question 1 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 3)

<u>Q2. Sum of top 3 choices</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	6	7.9 %
Overall quality of City parks	10	13.2 %
Overall maintenance of City streets	45	59.2 %
Overall quality of City water utilities & services	20	26.3 %
Overall quality of City sewer services	5	6.6 %
Overall effectiveness of City management of stormwater runoff	6	7.9 %
Overall enforcement of City codes & ordinances	18	23.7 %
Overall quality of customer services you receive from City employees	8	10.5 %
Overall effectiveness of City communication with the public	41	53.9 %
Overall effectiveness of City economic development efforts	55	72.4 %
None chosen	4	5.3 %
Total	218	

Q3. Several factors may influence your perception of the City of Northfield and the services it provides to the public. Please rate each item listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q3-1. Overall quality of services provided by City of Northfield	3.9%	13.2%	34.2%	26.3%	15.8%	6.6%
Q3-2. Overall value that you receive for your City tax dollars & fees	2.6%	3.9%	2.6%	23.7%	64.5%	2.6%
Q3-3. Overall image of City	3.9%	17.1%	19.7%	30.3%	28.9%	0.0%
Q3-4. How well City is managing growth & development	0.0%	5.3%	2.6%	36.8%	52.6%	2.6%
Q3-5. Overall quality of life in Northfield	3.9%	15.8%	34.2%	26.3%	18.4%	1.3%
Q3-6. Overall feeling of safety in City	21.1%	32.9%	27.6%	13.2%	2.6%	2.6%
Q3-7. Availability of job opportunities	0.0%	9.2%	35.5%	25.0%	17.1%	13.2%
Q3-8. Availability of affordable housing	5.3%	7.9%	17.1%	18.4%	44.7%	6.6%
Q3-9. Overall quality of new development, both public & private	1.3%	7.9%	18.4%	26.3%	35.5%	10.5%
Q3-10. Appearance of residential property in Northfield	6.6%	26.3%	34.2%	19.7%	11.8%	1.3%
Q3-11. Appearance of commercial property in Northfield	5.3%	30.3%	38.2%	13.2%	9.2%	3.9%

WITHOUT "DON'T KNOW"

Q3. Several factors may influence your perception of the City of Northfield and the services it provides to the public. Please rate each item listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q3-1. Overall quality of services provided by City of Northfield	4.2%	14.1%	36.6%	28.2%	16.9%
Q3-2. Overall value that you receive for your City tax dollars & fees	2.7%	4.1%	2.7%	24.3%	66.2%
Q3-3. Overall image of City	3.9%	17.1%	19.7%	30.3%	28.9%
Q3-4. How well City is managing growth & development	0.0%	5.4%	2.7%	37.8%	54.1%
Q3-5. Overall quality of life in Northfield	4.0%	16.0%	34.7%	26.7%	18.7%
Q3-6. Overall feeling of safety in City	21.6%	33.8%	28.4%	13.5%	2.7%
Q3-7. Availability of job opportunities	0.0%	10.6%	40.9%	28.8%	19.7%
Q3-8. Availability of affordable housing	5.6%	8.5%	18.3%	19.7%	47.9%
Q3-9. Overall quality of new development, both public & private	1.5%	8.8%	20.6%	29.4%	39.7%
Q3-10. Appearance of residential property in Northfield	6.7%	26.7%	34.7%	20.0%	12.0%
Q3-11. Appearance of commercial property in Northfield	5.5%	31.5%	39.7%	13.7%	9.6%

Q4. PUBLIC SAFETY. Please rate your satisfaction with each of the following public safety items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q4-1. Visibility of police in the community	17.1%	38.2%	34.2%	9.2%	0.0%	1.3%
Q4-2. City's overall effort to prevent crime	7.9%	39.5%	32.9%	6.6%	5.3%	7.9%
Q4-3. Enforcement of local traffic laws	6.6%	35.5%	25.0%	23.7%	6.6%	2.6%
Q4-4. Your level of trust in police department	17.1%	32.9%	34.2%	11.8%	2.6%	1.3%
Q4-5. How quickly police respond to emergencies	14.5%	30.3%	32.9%	3.9%	2.6%	15.8%
Q4-6. Your overall sense of safety in the community	19.7%	38.2%	34.2%	5.3%	0.0%	2.6%

WITHOUT "DON'T KNOW"

Q4. PUBLIC SAFETY. Please rate your satisfaction with each of the following public safety items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q4-1. Visibility of police in the community	17.3%	38.7%	34.7%	9.3%	0.0%
Q4-2. City's overall effort to prevent crime	8.6%	42.9%	35.7%	7.1%	5.7%
Q4-3. Enforcement of local traffic laws	6.8%	36.5%	25.7%	24.3%	6.8%
Q4-4. Your level of trust in police department	17.3%	33.3%	34.7%	12.0%	2.7%
Q4-5. How quickly police respond to emergencies	17.2%	35.9%	39.1%	4.7%	3.1%
Q4-6. Your overall sense of safety in the community	20.3%	39.2%	35.1%	5.4%	0.0%

Q5. Which TWO of the Public Safety items listed in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q5. Top choice	Number	Percent
Visibility of police in the community	12	15.8 %
City's overall effort to prevent crime	20	26.3 %
Enforcement of local traffic laws	19	25.0 %
Your level of trust in police department	8	10.5 %
How quickly police respond to emergencies	3	3.9 %
Your overall sense of safety in the community	8	10.5 %
None chosen	6	7.9 %
Total	76	100.0 %

Q5. Which TWO of the Public Safety items listed in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q5. 2nd choice	Number	Percent
Visibility of police in the community	8	10.5 %
City's overall effort to prevent crime	22	28.9 %
Enforcement of local traffic laws	9	11.8 %
Your level of trust in police department	9	11.8 %
How quickly police respond to emergencies	7	9.2 %
Your overall sense of safety in the community	11	14.5 %
None chosen	10	13.2 %
Total	76	100.0 %

SUM OF TOP 2 CHOICES

Q5. Which TWO of the Public Safety items listed in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q5. Sum of top 2 choices	Number	Percent
Visibility of police in the community	20	26.3 %
City's overall effort to prevent crime	42	55.3 %
Enforcement of local traffic laws	28	36.8 %
Your level of trust in police department	17	22.4 %
How quickly police respond to emergencies	10	13.2 %
Your overall sense of safety in the community	19	25.0 %
None chosen	6	7.9 %
Total	142	

Q6. PARKS. Please rate your satisfaction with each of the following parks items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q6-1. Quality of park facilities such as playgrounds, open space, picnic shelters	3.9%	38.2%	35.5%	10.5%	3.9%	7.9%
Q6-2. Quality of outdoor athletic facilities such as, baseball, softball, basketball, soccer & lacrosse	6.6%	43.4%	32.9%	3.9%	3.9%	9.2%
Q6-3. Appearance & maintenance of existing City parks, recreational facilities, & trails	6.6%	38.2%	31.6%	11.8%	6.6%	5.3%
Q6-4. Park shelter rental availability & restroom accessibility	2.6%	30.3%	32.9%	11.8%	3.9%	18.4%

WITHOUT "DON'T KNOW"

Q6. PARKS. Please rate your satisfaction with each of the following parks items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q6-1. Quality of park facilities such as playgrounds, open space, picnic shelters	4.3%	41.4%	38.6%	11.4%	4.3%
Q6-2. Quality of outdoor athletic facilities such as, baseball, softball, basketball, soccer & lacrosse	7.2%	47.8%	36.2%	4.3%	4.3%
Q6-3. Appearance & maintenance of existing City parks, recreational facilities, & trails	6.9%	40.3%	33.3%	12.5%	6.9%
Q6-4. Park shelter rental availability & restroom accessibility	3.2%	37.1%	40.3%	14.5%	4.8%

Q7. Which TWO of the Parks items listed in Question 6 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q7. Top choice	Number	Percent
Quality of park facilities such as playgrounds, open space, picnic shelters	16	21.1 %
Quality of outdoor athletic facilities such as, baseball, softball, basketball, soccer & lacrosse	8	10.5 %
Appearance & maintenance of existing City parks, recreational facilities, & trails	29	38.2 %
Park shelter rental availability & restroom accessibility	16	21.1 %
None chosen	7	9.2 %
Total	76	100.0 %

Q7. Which TWO of the Parks items listed in Question 6 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q7. 2nd choice	Number	Percent
Quality of park facilities such as playgrounds, open space, picnic shelters	20	26.3 %
Quality of outdoor athletic facilities such as, baseball, softball, basketball, soccer & lacrosse	9	11.8 %
Appearance & maintenance of existing City parks, recreational facilities, & trails	17	22.4 %
Park shelter rental availability & restroom accessibility	14	18.4 %
None chosen	16	21.1 %
Total	76	100.0 %

SUM OF TOP 2 CHOICES

Q7. Which TWO of the Parks items listed in Question 6 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q7. Sum of top 2 choices	Number	Percent
Quality of park facilities such as playgrounds, open space, picnic shelters	36	47.4 %
Quality of outdoor athletic facilities such as, baseball, softball, basketball, soccer & lacrosse	17	22.4 %
Appearance & maintenance of existing City parks, recreational facilities, & trails	46	60.5 %
Park shelter rental availability & restroom accessibility	30	39.5 %
None chosen	7	9.2 %
Total	136	

Q8. COMMUNITY OUTREACH. Which of the following would be your preferred way(s) to receive news and information about City programs, projects, services, and events?

Q8. Your preferred ways to receive news & information about City programs, projects, services, & events	Number	Percent
City website	34	44.7 %
City social media	32	42.1 %
Public meetings (for example, open houses, community forums)	22	28.9 %
Notify Me City information update service	22	28.9 %
Newsletter or other insert inside utility bill envelope	41	53.9 %
Total	151	

Q9. Please rate your satisfaction with each of the following items concerning Community Outreach using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q9-1. Availability of information about City programs & services	0.0%	7.9%	31.6%	38.2%	15.8%	6.6%
Q9-2. City efforts to keep the public informed about local issues	0.0%	5.3%	17.1%	35.5%	40.8%	1.3%
Q9-3. Overall quality of City's website & social media	0.0%	3.9%	35.5%	35.5%	14.5%	10.5%
Q9-4. Level of public involvement in local decision making	1.3%	3.9%	7.9%	18.4%	64.5%	3.9%
Q9-5. Timeliness of information provided by City	1.3%	6.6%	7.9%	36.8%	42.1%	5.3%
Q9-6. City email information update service	0.0%	5.3%	28.9%	19.7%	22.4%	23.7%

WITHOUT "DON'T KNOW"

Q9. Please rate your satisfaction with each of the following items concerning Community Outreach using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q9-1. Availability of information about City programs & services	0.0%	8.5%	33.8%	40.8%	16.9%
Q9-2. City efforts to keep the public informed about local issues	0.0%	5.3%	17.3%	36.0%	41.3%
Q9-3. Overall quality of City's website & social media	0.0%	4.4%	39.7%	39.7%	16.2%
Q9-4. Level of public involvement in local decision making	1.4%	4.1%	8.2%	19.2%	67.1%
Q9-5. Timeliness of information provided by City	1.4%	6.9%	8.3%	38.9%	44.4%
Q9-6. City email information update service	0.0%	6.9%	37.9%	25.9%	29.3%

Q10. Which TWO of the Community Outreach items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q10. Top choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information about City programs & services	2	2.6 %
City efforts to keep the public informed about local issues	21	27.6 %
Level of public involvement in local decision making	44	57.9 %
Timeliness of information provided by City	1	1.3 %
City email information update service	4	5.3 %
None chosen	4	5.3 %
Total	76	100.0 %

Q10. Which TWO of the Community Outreach items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q10. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Availability of information about City programs & services	7	9.2 %
City efforts to keep the public informed about local issues	30	39.5 %
Overall quality of City's website & social media	3	3.9 %
Level of public involvement in local decision making	14	18.4 %
Timeliness of information provided by City	15	19.7 %
City email information update service	1	1.3 %
None chosen	6	7.9 %
Total	76	100.0 %

SUM OF TOP 2 CHOICES

Q10. Which TWO of the Community Outreach items listed in Question 9 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

<u>Q10. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Availability of information about City programs & services	9	11.8 %
City efforts to keep the public informed about local issues	51	67.1 %
Overall quality of City's website & social media	3	3.9 %
Level of public involvement in local decision making	58	76.3 %
Timeliness of information provided by City	16	21.1 %
City email information update service	5	6.6 %
None chosen	4	5.3 %
Total	146	

Q11. CITY STREETS/SIDEWALKS. Please rate your satisfaction with each of the following items concerning City streets using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q11-1. Maintenance of major City streets	2.6%	11.8%	17.1%	21.1%	43.4%	3.9%
Q11-2. Maintenance of streets in your neighborhood	6.6%	5.3%	19.7%	30.3%	32.9%	5.3%
Q11-3. Mowing & trimming along City streets & other boulevards	5.3%	21.1%	25.0%	22.4%	23.7%	2.6%
Q11-4. Plowing City streets	5.3%	14.5%	23.7%	26.3%	27.6%	2.6%
Q11-5. Condition of sidewalks in City	2.6%	11.8%	32.9%	26.3%	17.1%	9.2%

WITHOUT "DON'T KNOW"

Q11. CITY STREETS/SIDEWALKS. Please rate your satisfaction with each of the following items concerning City streets using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q11-1. Maintenance of major City streets	2.7%	12.3%	17.8%	21.9%	45.2%
Q11-2. Maintenance of streets in your neighborhood	6.9%	5.6%	20.8%	31.9%	34.7%
Q11-3. Mowing & trimming along City streets & other boulevards	5.4%	21.6%	25.7%	23.0%	24.3%
Q11-4. Plowing City streets	5.4%	14.9%	24.3%	27.0%	28.4%
Q11-5. Condition of sidewalks in City	2.9%	13.0%	36.2%	29.0%	18.8%

Q12. Which TWO of the Street related items listed in Question 11 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q12. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	31	40.8 %
Maintenance of streets in your neighborhood	12	15.8 %
Mowing & trimming along City streets & other boulevards	11	14.5 %
Plowing City streets	10	13.2 %
Condition of sidewalks in City	7	9.2 %
None chosen	5	6.6 %
Total	76	100.0 %

Q12. Which TWO of the Street related items listed in Question 11 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

<u>Q12. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	11	14.5 %
Maintenance of streets in your neighborhood	21	27.6 %
Mowing & trimming along City streets & other boulevards	8	10.5 %
Plowing City streets	20	26.3 %
Condition of sidewalks in City	8	10.5 %
None chosen	8	10.5 %
Total	76	100.0 %

SUM OF TOP 2 CHOICES

Q12. Which TWO of the Street related items listed in Question 11 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

<u>Q12. Sum of top 2 choices</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	42	55.3 %
Maintenance of streets in your neighborhood	33	43.4 %
Mowing & trimming along City streets & other boulevards	19	25.0 %
Plowing City streets	30	39.5 %
Condition of sidewalks in City	15	19.7 %
None chosen	5	6.6 %
Total	144	

Q13. CODE ENFORCEMENT. Please rate your satisfaction with each of the code enforcement items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-1. Enforcement of animal regulations	3.9%	21.1%	38.2%	10.5%	5.3%	21.1%
Q13-2. Responding to noise concerns or complaints	3.9%	19.7%	34.2%	14.5%	7.9%	19.7%
Q13-3. Enforcing mowing & trimming of grass, weeds, & vegetation on private property	2.6%	7.9%	34.2%	17.1%	21.1%	17.1%
Q13-4. Enforcing parking	1.3%	11.8%	46.1%	11.8%	18.4%	10.5%
Q13-5. Responding to reports of dangerous or unpermitted building	3.9%	11.8%	40.8%	3.9%	5.3%	34.2%
Q13-6. Addressing concerns about material/garbage/recyclables/furniture/machinery	3.9%	14.5%	26.3%	15.8%	18.4%	21.1%
Q13-7. Other	0.0%	0.0%	0.0%	0.0%	9.2%	90.8%

WITHOUT "DON'T KNOW"

Q13. CODE ENFORCEMENT. Please rate your satisfaction with each of the code enforcement items listed below using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-1. Enforcement of animal regulations	5.0%	26.7%	48.3%	13.3%	6.7%
Q13-2. Responding to noise concerns or complaints	4.9%	24.6%	42.6%	18.0%	9.8%
Q13-3. Enforcing mowing & trimming of grass, weeds, & vegetation on private property	3.2%	9.5%	41.3%	20.6%	25.4%
Q13-4. Enforcing parking	1.5%	13.2%	51.5%	13.2%	20.6%
Q13-5. Responding to reports of dangerous or unpermitted building	6.0%	18.0%	62.0%	6.0%	8.0%
Q13-6. Addressing concerns about material/garbage/recyclables/furniture/machinery	5.0%	18.3%	33.3%	20.0%	23.3%
Q13-7. Other	0.0%	0.0%	0.0%	0.0%	100.0%

Q13-7. Other

- Archer House blight
- Banging pots and pans protesting our ICE agents is disturbing the peace.
- Dumping garbage cans on curbs.
- Garbage can visibility
- Need to take care of steep sidewalks for wheelchair access and doors.
- Stop it with all the bike lanes and speed bumps and bump outs you're making driving around this town and absolute nightmare and embarrassment when you compare it to good cities with roads that are normal and practical, seriously how much crack do you have to smoke to think that the roads are now wide enough after you've screwed them up?
- The junk and driveways and yards.

Q14. Which TWO of the Code Enforcement items listed in Question 13 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q14. Top choice	Number	Percent
Enforcement of animal regulations	4	5.3 %
Responding to noise concerns or complaints	13	17.1 %
Enforcing mowing & trimming of grass, weeds, & vegetation on private property	22	28.9 %
Enforcing parking	8	10.5 %
Responding to reports of dangerous or unpermitted building	1	1.3 %
Addressing concerns about material/garbage/recyclables/ furniture/machinery	15	19.7 %
Other	4	5.3 %
None chosen	9	11.8 %
Total	76	100.0 %

Q14. Which TWO of the Code Enforcement items listed in Question 13 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years?

Q14. 2nd choice	Number	Percent
Enforcement of animal regulations	4	5.3 %
Responding to noise concerns or complaints	11	14.5 %
Enforcing mowing & trimming of grass, weeds, & vegetation on private property	8	10.5 %
Enforcing parking	6	7.9 %
Responding to reports of dangerous or unpermitted building	6	7.9 %
Addressing concerns about material/garbage/recyclables/ furniture/machinery	16	21.1 %
Other	2	2.6 %
None chosen	23	30.3 %
Total	76	100.0 %

SUM OF TOP 2 CHOICES

Q14. Which TWO of the Code Enforcement items listed in Question 13 do you think should receive the MOST EMPHASIS from City leaders over the next TWO years? (top 2)

Q14. Sum of top 2 choices	Number	Percent
Enforcement of animal regulations	8	10.5 %
Responding to noise concerns or complaints	24	31.6 %
Enforcing mowing & trimming of grass, weeds, & vegetation on private property	30	39.5 %
Enforcing parking	14	18.4 %
Responding to reports of dangerous or unpermitted building	7	9.2 %
Addressing concerns about material/garbage/recyclables/ furniture/machinery	31	40.8 %
Other	6	7.9 %
None chosen	9	11.8 %
Total	129	

Q15. PLANNING AND LAND USE. Using a scale of 1 to 5, where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas.

(N=76)

	Much too slow	Slow	Average	Fast	Much too fast	Don't know
Q15-1. Office development	19.7%	22.4%	27.6%	0.0%	3.9%	26.3%
Q15-2. Industrial development	42.1%	23.7%	13.2%	1.3%	5.3%	14.5%
Q15-3. Multi-family residential development	19.7%	18.4%	31.6%	5.3%	14.5%	10.5%
Q15-4. Single-family residential development	23.7%	28.9%	30.3%	1.3%	5.3%	10.5%
Q15-5. Retail development	32.9%	26.3%	23.7%	0.0%	3.9%	13.2%
Q15-6. Eatery/restaurant development	28.9%	17.1%	34.2%	3.9%	3.9%	11.8%

WITHOUT "DON'T KNOW"

Q15. PLANNING AND LAND USE. Using a scale of 1 to 5, where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas. (without "don't know")

(N=76)

	Much too slow	Slow	Average	Fast	Much too fast
Q15-1. Office development	26.8%	30.4%	37.5%	0.0%	5.4%
Q15-2. Industrial development	49.2%	27.7%	15.4%	1.5%	6.2%
Q15-3. Multi-family residential development	22.1%	20.6%	35.3%	5.9%	16.2%
Q15-4. Single-family residential development	26.5%	32.4%	33.8%	1.5%	5.9%
Q15-5. Retail development	37.9%	30.3%	27.3%	0.0%	4.5%
Q15-6. Eatery/restaurant development	32.8%	19.4%	38.8%	4.5%	4.5%

Q16. CITY CUSTOMER SERVICE. Have you called, emailed, or visited the City with a question or to report a problem or complaint during the past year?

Q16. Have you called, emailed, or visited City with a question or to report a problem or complaint during past

year	Number	Percent
Yes	37	48.7 %
No	31	40.8 %
Don't know	8	10.5 %
Total	76	100.0 %

WITHOUT "DON'T KNOW"

Q16. CITY CUSTOMER SERVICE. Have you called, emailed, or visited the City with a question or to report a problem or complaint during the past year? (without "don't know")

Q16. Have you called, emailed, or visited City with a question or to report a problem or complaint during past

year	Number	Percent
Yes	37	54.4 %
No	31	45.6 %
Total	68	100.0 %

Q16a. How easy was it to contact the person you needed to reach?

Q16a. How easy was it to contact the person you needed to reach

	Number	Percent
Very easy	5	13.5 %
Somewhat easy	13	35.1 %
Difficult	7	18.9 %
Very difficult	11	29.7 %
Don't know	1	2.7 %
Total	37	100.0 %

WITHOUT "DON'T KNOW"

Q16a. How easy was it to contact the person you needed to reach? (without "don't know")

Q16a. How easy was it to contact the person you needed to reach

	Number	Percent
Very easy	5	13.9 %
Somewhat easy	13	36.1 %
Difficult	7	19.4 %
Very difficult	11	30.6 %
Total	36	100.0 %

Q16b. What department did you contact?

<u>Q16b. What department did you contact</u>	<u>Number</u>	<u>Percent</u>
Police	4	10.8 %
Administration, City Clerk, Communication, IT, HR	13	35.1 %
Community Development	12	32.4 %
Northfield Public Library	2	5.4 %
Parks	6	16.2 %
Engineering	10	27.0 %
Utility Billing	2	5.4 %
Public Works (streets/water/sewer)	13	35.1 %
DMV	6	16.2 %
Total	68	

Q16c. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never."

(N=37)

	Always	Sometimes	Not often	Never	Don't know
Q16c-1. They were courteous & polite	29.7%	48.6%	8.1%	5.4%	8.1%
Q16c-2. They gave prompt, accurate, & complete answers in response to questions/ concerns	18.9%	35.1%	21.6%	21.6%	2.7%
Q16c-3. They followed through & did what they said they would do in a timely manner	18.9%	24.3%	27.0%	24.3%	5.4%
Q16c-4. They helped to resolve your issue	18.9%	29.7%	27.0%	21.6%	2.7%

WITHOUT "DON'T KNOW"

Q16c. Several factors that may influence your perception of the quality of customer service you receive from City employees are listed below. For each item, please rate how often the employees you contacted during the past year have displayed the behavior described using a scale of 1 to 5, where 5 means "Always" and 1 means "Never." (without "don't know")

(N=37)

	Always	Sometimes	Not often	Never
Q16c-1. They were courteous & polite	32.4%	52.9%	8.8%	5.9%
Q16c-2. They gave prompt, accurate, & complete answers in response to questions/ concerns	19.4%	36.1%	22.2%	22.2%
Q16c-3. They followed through & did what they said they would do in a timely manner	20.0%	25.7%	28.6%	25.7%
Q16c-4. They helped to resolve your issue	19.4%	30.6%	27.8%	22.2%

Q17. Several statements about the library are listed below. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with each of the following.

(N=76)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q17-1. The library is a place of lifelong learning	30.3%	38.2%	13.2%	2.6%	2.6%	13.2%
Q17-2. The library serves as a community hub	22.4%	25.0%	19.7%	14.5%	6.6%	11.8%
Q17-3. I think libraries are important to our community	43.4%	27.6%	11.8%	5.3%	1.3%	10.5%
Q17-4. Libraries are important to me personally	28.9%	22.4%	17.1%	10.5%	10.5%	10.5%
Q17-5. I feel welcome at the library	30.3%	21.1%	25.0%	5.3%	3.9%	14.5%
Q17-6. I think the library is still relevant	39.5%	21.1%	15.8%	7.9%	5.3%	10.5%
Q17-7. I feel safe at the library	36.8%	25.0%	17.1%	2.6%	0.0%	18.4%
Q17-8. The library facility I use is meeting the needs of the community	22.4%	34.2%	18.4%	6.6%	1.3%	17.1%
Q17-9. My library is clean & well maintained	27.6%	44.7%	11.8%	0.0%	0.0%	15.8%

WITHOUT "DON'T KNOW"

Q17. Several statements about the library are listed below. Using a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree," please rate your level of agreement with each of the following. (without "don't know")

(N=76)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q17-1. The library is a place of lifelong learning	34.8%	43.9%	15.2%	3.0%	3.0%
Q17-2. The library serves as a community hub	25.4%	28.4%	22.4%	16.4%	7.5%
Q17-3. I think libraries are important to our community	48.5%	30.9%	13.2%	5.9%	1.5%
Q17-4. Libraries are important to me personally	32.4%	25.0%	19.1%	11.8%	11.8%
Q17-5. I feel welcome at the library	35.4%	24.6%	29.2%	6.2%	4.6%
Q17-6. I think the library is still relevant	44.1%	23.5%	17.6%	8.8%	5.9%
Q17-7. I feel safe at the library	45.2%	30.6%	21.0%	3.2%	0.0%
Q17-8. The library facility I use is meeting the needs of the community	27.0%	41.3%	22.2%	7.9%	1.6%
Q17-9. My library is clean & well maintained	32.8%	53.1%	14.1%	0.0%	0.0%

Q18. Satisfaction with the Library System. Items that may influence your overall satisfaction with the Northfield Library system are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q18-1. How close library services are to your home	23.7%	35.5%	26.3%	0.0%	0.0%	14.5%
Q18-2. Overall quality of public library services in the community where you live	21.1%	38.2%	21.1%	2.6%	0.0%	17.1%
Q18-3. How well you are informed about library services & programs	7.9%	27.6%	26.3%	17.1%	6.6%	14.5%
Q18-4. The value of library services you receive for your tax dollars	15.8%	21.1%	23.7%	11.8%	13.2%	14.5%
Q18-5. The library website & digital services	2.6%	21.1%	38.2%	7.9%	1.3%	28.9%
Q18-6. Library services to assist those with mobility, vision & hearing impairment	3.9%	22.4%	32.9%	2.6%	0.0%	38.2%
Q18-7. Quality of information shared on the library's social media (Facebook, Instagram)	2.6%	14.5%	31.6%	3.9%	1.3%	46.1%

WITHOUT "DON'T KNOW"

Q18. Satisfaction with the Library System. Items that may influence your overall satisfaction with the Northfield Library system are listed below. Please rate each item on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=76)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q18-1. How close library services are to your home	27.7%	41.5%	30.8%	0.0%	0.0%
Q18-2. Overall quality of public library services in the community where you live	25.4%	46.0%	25.4%	3.2%	0.0%
Q18-3. How well you are informed about library services & programs	9.2%	32.3%	30.8%	20.0%	7.7%
Q18-4. The value of library services you receive for your tax dollars	18.5%	24.6%	27.7%	13.8%	15.4%
Q18-5. The library website & digital services	3.7%	29.6%	53.7%	11.1%	1.9%
Q18-6. Library services to assist those with mobility, vision & hearing impairment	6.4%	36.2%	53.2%	4.3%	0.0%
Q18-7. Quality of information shared on the library's social media (Facebook, Instagram)	4.9%	26.8%	58.5%	7.3%	2.4%

Q19. Please rate your level of agreement with each of these statements.

(N=76)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Don't know
Q19-1. I want to live in a community where it is safe, convenient & comfortable to walk & to ride a bicycle	32.9%	23.7%	19.7%	2.6%	11.8%	9.2%
Q19-2. I want to live in a community where children can safely walk from their homes to schools & parks	59.2%	26.3%	7.9%	0.0%	0.0%	6.6%
Q19-3. I want to be able to safely walk or ride a bicycle from my home to my place of work	28.9%	18.4%	23.7%	2.6%	13.2%	13.2%
Q19-4. I want my community to make roads safer for pedestrians & bicyclists	19.7%	17.1%	19.7%	13.2%	21.1%	9.2%
Q19-5. I want there to be interesting things to see & do along bicycle & pedestrian routes	10.5%	13.2%	27.6%	14.5%	22.4%	11.8%
Q19-6. I want essential destinations in my community to be connected in a way that is safe for everyone regardless of their preferred method of travel (i. e., walking, riding a bicycle, riding transit, or driving a car)	21.1%	22.4%	23.7%	7.9%	14.5%	10.5%

WITHOUT "DON'T KNOW"**Q19. Please rate your level of agreement with each of these statements. (without "don't know")**

(N=76)

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
Q19-1. I want to live in a community where it is safe, convenient & comfortable to walk & to ride a bicycle	36.2%	26.1%	21.7%	2.9%	13.0%
Q19-2. I want to live in a community where children can safely walk from their homes to schools & parks	63.4%	28.2%	8.5%	0.0%	0.0%
Q19-3. I want to be able to safely walk or ride a bicycle from my home to my place of work	33.3%	21.2%	27.3%	3.0%	15.2%
Q19-4. I want my community to make roads safer for pedestrians & bicyclists	21.7%	18.8%	21.7%	14.5%	23.2%
Q19-5. I want there to be interesting things to see & do along bicycle & pedestrian routes	11.9%	14.9%	31.3%	16.4%	25.4%
Q19-6. I want essential destinations in my community to be connected in a way that is safe for everyone regardless of their preferred method of travel (i.e. , walking, riding a bicycle, riding transit, or driving a car)	23.5%	25.0%	26.5%	8.8%	16.2%

Q20. Approximately how many years have you lived in Northfield?

Q20. How many years have you lived in Northfield	Number	Percent
0-5	14	18.4 %
6-10	6	7.9 %
11-15	4	5.3 %
16-20	6	7.9 %
21-30	16	21.1 %
31+	25	32.9 %
Not provided	5	6.6 %
Total	76	100.0 %

WITHOUT "NOT PROVIDED"**Q20. Approximately how many years have you lived in Northfield? (without "not provided")**

Q20. How many years have you lived in Northfield	Number	Percent
0-5	14	19.7 %
6-10	6	8.5 %
11-15	4	5.6 %
16-20	6	8.5 %
21-30	16	22.5 %
31+	25	35.2 %
Total	71	100.0 %

Q21. What is your age?

Q21. Your age	Number	Percent
18-34	7	9.2 %
35-44	8	10.5 %
45-54	8	10.5 %
55-64	19	25.0 %
65+	23	30.3 %
Not provided	11	14.5 %
Total	76	100.0 %

WITHOUT "NOT PROVIDED"**Q21. What is your age? (without "not provided")**

Q21. Your age	Number	Percent
18-34	7	10.8 %
35-44	8	12.3 %
45-54	8	12.3 %
55-64	19	29.2 %
65+	23	35.4 %
Total	65	100.0 %

Q22. How many children under the age of 18 live in your household?

Q22. How many children under 18 live in your household	Number	Percent
0	51	67.1 %
1	8	10.5 %
2	5	6.6 %
3	4	5.3 %
Not provided	8	10.5 %
Total	76	100.0 %

WITHOUT "NOT PROVIDED"**Q22. How many children under the age of 18 live in your household? (without "not provided")**

Q22. How many children under 18 live in your household	Number	Percent
0	51	75.0 %
1	8	11.8 %
2	5	7.4 %
3	4	5.9 %
Total	68	100.0 %

Q23. What is your gender?

Q23. Your gender	Number	Percent
Male	38	50.0 %
Female	33	43.4 %
Self-identified	2	2.6 %
Not provided	3	3.9 %
Total	76	100.0 %

WITHOUT "NOT PROVIDED"**Q23. What is your gender? (without "not provided")**

Q23. Your gender	Number	Percent
Male	38	52.1 %
Female	33	45.2 %
Self-identified	2	2.7 %
Total	73	100.0 %

Q24. What is your total annual household income?

<u>Q24. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$30K	5	6.6 %
\$30K-\$59,999	8	10.5 %
\$60K-\$99,999	13	17.1 %
\$100K-\$149,999	11	14.5 %
\$150K-\$199,999	5	6.6 %
\$200K+	4	5.3 %
Prefer not to answer	30	39.5 %
Total	76	100.0 %

WITHOUT "PREFER NOT TO ANSWER"**Q24. What is your total annual household income? (without "prefer not to answer")**

<u>Q24. Your total annual household income</u>	<u>Number</u>	<u>Percent</u>
Under \$30K	5	10.9 %
\$30K-\$59,999	8	17.4 %
\$60K-\$99,999	13	28.3 %
\$100K-\$149,999	11	23.9 %
\$150K-\$199,999	5	10.9 %
\$200K+	4	8.7 %
Total	46	100.0 %

Q25. If you have suggestions for improving the quality of city programs, facilities, or services, please share your suggestions.

- Bridge Square could use some attention. Grass is bare, need more picnic tables.
- Do not build a water treatment tower, it is not necessary and a waster of taxpayer money. Communicate the fact, not just what the city wants the people to hear.
- Don't back down on bike stuff! Also, we need better bike facilities for parking. Enforce downtown parking 2 hrs. signs. STOP PLOWING IN THE SIDEWALKS. If you want people to walk, you need to both shovel the sidewalks and not plow them in. Continue supporting the library. More housing options not just through big apt complexes but through adding apt units to big houses — would help offset property taxes for owners if they could rent their unused rooms.
- Don't spend so much money
- Downtown parking is atrocious. I shouldn't need to walk a mile to spend 2 minutes in a business downtown and walk a mile back to my vehicle. It doesn't make me want to access downtown at all. We lost a whole parking lot and street parking to the lofts who do have their own parking.
- Enforce outdoor cleanliness-residential, commercial and city. Mowing and line trimming and wheat control in landscapes. Stop putting trees in sidewalks downtown because they don't survive. Also in narrow Boulevard.
- Fix the water. It's causing my health issues. There is no reason that a city that can afford a new ice arena and bike lanes can't afford to have safe drinking water. It's shameful that you have to have a disclaimer on the city website that warns it may not be safe for newborns. It's shameful that you put bike lanes and ice arenas ahead of a basic human need. Clean and Safe water. Fix the roads throughout the city before putting in new bike lanes that are unusable for 6-8 months of the year between construction and weather. I live near Spring creek and the kids ride on the side walk or on the lane divider (where they're sure to get clipped by a car) instead of the bike lanes. I see 1 adult once a month in the bike lanes. But I haven't seen anyone in the bike lanes even walking since November and I pass them frequently. Not enough of the population uses or wants them to be worth the cost when we have city NEEDS that are not being met. Stop taxing the middle class out of Northfield for vanity projects!
- Get rid of the curb at bike lanes.
- Get rid of the curbs. Don't build a hockey arena for rich kids with our tax dollars!!!! Use our tax dollars for parks, fixing pot holes, etc. Don't let Bret Reese run the city. Just quit giving him tax breaks. Building hockey arenas, tax breaks for "development" and putting curbs on roads is raising taxes and causing middle class people to leave. Please use some common sense. Put the arena to a vote and have the courage to accept the results. Put Bret Reese's projects to a vote and have the courage to accept the results. Every time I drive past the massive apartment building across from Greenvale school I wonder how could our city do this to all of the people that have a house next door. They should matter. Our city should apologize to them for tanking their property values.
- Get some industry. Enough babying the colleges. Let's get to help with lowering taxes so people can afford to stay here
- Home owners keeping their property appealing and clean. No gardens or vegetation near roads and sidewalks. Bike lanes are dangerously placed. Fine homeowners who don't clean snow on sidewalks near home after 24 hours of snow fall. Respond to complaints. Keep parks / playgrounds mowed and weed free. Trim around street sign and electrical boxes in town.
- I encourage the City to improve transparency, legality, and fiscal responsibility in major capital projects. The process used to move forward with the new ice arena disregarded the will of voters, who explicitly voted against it. A more responsible and community-centered approach would have been to partner with Faribault stakeholders to develop two adjoining rinks at the Rice County Fairgrounds, maximizing regional cooperation and efficiency while respecting public input. More broadly, the City should prioritize sustainability, accessibility, and inclusive community values. This includes opposing urban sprawl and instead promoting denser, multi-story development—building up rather than out, with projects that are five, ten, or even twenty stories tall where appropriate. The City should also eliminate the use of Styrofoam and free plastic bags; promote reusable options such as refillable bottles and cups; expand access to rain barrels, community gardens, rooftop solar, and small-scale wind projects rather than large industrial turbines; and ensure that all city programs, facilities, and services are fully accessible to older adults and people with disabilities. Additionally, Northfield Public Schools should be encouraged to move away from the "Raiders" mascot and adopt a non-human mascot, such as an animal, plant, or local landmark, that better reflects shared community values. These changes would demonstrate more thoughtful use of public resources, environmental stewardship, and a stronger commitment to equity and inclusion.
- I feel it is unethical for our city to be governed by leaders voted in by college students who do not live here full-time or pay taxes here. Tax increases, worsening streets and wasted spending of the current council. The bike lane debacle is the worst.

Q25. If you have suggestions for improving the quality of city programs, facilities, or services, please share your suggestions.

- I hate the over spending on bike paths. Bicycles should require a license. Weed control on the roundabouts and boulevards is awful. You spend money on bike paths but you can't fix the pavement south of Woodley and Division Street. I have no reason to ever go o the library
- I think it's funny how there's never any money to fix the potholes but there's Unlimited spending on bike Lanes without the slightest hint of some form of limitation. This town has forgotten how people actually get around.
- I would suggest that we start concentrating more on our needs rather than our wants in town. Let's start improving our streets rather than adding to or wants such as Park improvements, lavish playgrounds that cost taxpayer money. I would suggest just
- improving the common sense things in our community , make Northfield a nice clean and safe place for all. Be good stewards of our ever-increasing taxes.
- Live within your means and stop taxing people out of their homes! When doing affordable housing, make it actually affordable for singles, couples or families. Seriously consider rent control like other cities!
- Maintain boulevards, stop the bike lane madness. Wide sidewalks for bikes and pedestrians instead of narrowing city streets, making them dangerous in winter conditions and night time driving.
- Our taxes are way too high. People cannot afford to live in town. We need to bring more industrial companies into town. Northfield needs to focus less on beautification and more on saving money and helping people in need. Doing what's best for the people in the community. We need to bring more jobs to northfield that can support a family. Ultimately, we need to figure out how to get our taxes down. There is no reason for a house that is 900 ft.² and the yearly taxes for it are over \$3000. Something is wrong with that.
- Our water is getting worse. Paying taxes for water I have to filter. Added expenses! I hate bike trails, no one uses them, my taxes not well spent. Pot holes so big, you can ruin your vehicles. Water hydrant on our street that never shuts off. Property taxes getting so high, we are thinking of selling and leaving this City.
- Parks needs signage to prevent overnight use and quiet times; cross rocks where people cross streets; water drainage without going into building buildings; city Council being honest with citizens
- Please, stop raising taxes for things we do not need and cannot afford. That's all.
- Plow streets, then sidewalks, then bike paths. Update park bathrooms. No more concrete curbs for bike paths. Prairie Street is effective-Maple is a disaster.
- Projects for everyone in the city, not just bikers, hockey players, ... The nice to have projects for a small fraction of citizens are a waste of citizens finances.
- Public vote and meetings on things that raise our taxes. Listen to the residents! I'm an avid bike rider but the stupidity of the bicycle town lanes is ridiculous to other transportation and residents. There isn't any continuity in the routes and signs every 59 ft telling you it's a bike route - really?!
- Put the public "needs" a head of "wants..."
- Question 19 is one sided not really an option to answer a fair question.
- Quit lumping walking and bike riding together to justify the overdone and unnecessary bike lanes. Two very different things
- Quit taking our hard earned money which you love to call taxes and giving it away to every hand out. Fix these damn roads full of pot holes and get some more industrial business and restaurants to lower taxes. Thanks for raising taxes to pay for a stupid ice arena that we will never use. Time to leave this mistake of a city and more likely this state. Good luck getting money out of those who don't pay taxes when all the rest of us are gone!!!
- Quit wasting money on bike paths. Fix the roads that have pot holes that can break a car wheel and swallow a bicycle. Many have to drive out of Northfield because there is not enough options for work in the city.
- Stop increasing our tax dollars to fund irrelevant and ugly building projects. Take care of the infrastructure you already own, like the NCRC building. Act like a partner with local organizations that make you look good!
- Stop raising our taxes. It is forcing us out. We make a great living but WE CANNOT AFFORD TO LIVE HERE ANYMORE.
- Stop spending money before the foundation is taking care of. Mainly fix roads before wasting on bike lanes.
- Stop spending money on projects that serve the minority. Stop raising taxes to fund projects that don't need to be done. Be fiscally responsible. It doesn't do any good to build affordable housing of people can't afford the taxes. Stop pandering to just one political party.

Q25. If you have suggestions for improving the quality of city programs, facilities, or services, please share your suggestions.

- Stop spending money! Taxes are too high. Single family home owns are leaving the city of Northfield because taxes are too high. City projects like town square need to stop.
- Stop using out-of-town consultants to make decisions. Forget the water treatment plant. No more concrete bike lane barriers and raised crosswalks. Fire and city, administrator and free salary of top administrators.
- Stop wasting money on NCRC building for seniors only, limit library budget, code enforcement not needed, focus on bringing young families to our city. They are moving outside our borders but still rely on Northfield resources. Why not live in Northfield!!! Moving 3 miles outside of northfield should not be a financial opportunity.
- Stop with all the bike paths and wasteful spending.
- Support our ICE agents. Get input from residents before you pass items on your agenda.
- Taxes are way too high and paying for Northfield city services I don't use. I live rural w a Northfield address
- Thank you for asking because I have been so disappointed with all the weeds along roads especially through town along hwy 3. The weeds grow over the curb and on the center islands. Weed whip around trees and curbs. Kill weeds and then weed whip. It makes our town look like the inner city. Hire people that will actually work to make our town look beautiful. Weed the landscaping especially where bushes are planted by McDonald's, Lampert and State Farm. Very disappointed to the extent where I want to do it. Oh by the way out Middle School grounds look TERRIBLE
- This town is no longer affordable. I work for a big factory in town and I cannot pay my bills with what I am being paid.
- Try increasing revenues by decreasing expenditures.
- We need to educate the bike riders and walkers on the rules of the road. Too many dart right out into traffic and don't stop at the stop signs. No more bike lanes. Maybe bike licenses are needed.
- We plan to move because you've raised property taxes too much and continue to raise them yearly. We'll move out of state because MN's taxes are way too high.
- You need to listen to the community. They all feel tricked by leaving water treatment last, sneaking hockey arena in, raising property taxes so much that people are leaving. You don't seem honest and you don't listen.
- Your transportation questions do not address the essential question regarding how the infrastructure is being developed, and the costs associated with it. I strongly disagree with the cities current approach.